

Namita Chauhan, Q.Arb, MBA, PMP

Director | Disputes & Advisory | Enterprise Risk Management

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EXECUTIVE SUMMARY

Strategic Dispute Resolution Executive & Qualified Arbitrator (Q.Arb) with 20+ years of experience providing technical eminence and forensic advisory for complex capital projects (\$50M+). Known for high-speed execution, clearing delivery bottlenecks, and driving aggressive timelines from decision through implementation while maintaining tight governance across O&M, lifecycle asset planning, and capital workstreams. Delivers double-digit growth and measurable margin expansion by strengthening project controls, optimizing sourcing and vendor strategy, and establishing scalable operating systems including PMO governance, performance cadence, and forecast discipline. Brings deep commercial risk leadership grounded in alternative dispute resolution and arbitration, using contract strategy, evidence-backed claims positioning, and stakeholder negotiations to protect enterprise value, recover at-risk revenue, and transfer exposure during complex disputes and remediation events.

- Enterprise scope across multi-site P3 portfolios with end-to-end accountability for asset performance, service delivery, and capital delivery outcomes.
- Financial ownership for \$50M+ portfolios, driving double-digit growth and margin expansion through sourcing strategy, portfolio prioritization, and operational efficiencies.
- Decision authority across clients, consortium partners, vendors, and internal leadership, converting contract rights and obligations into execution governance and results.
- Team building and transformation leadership, including standing up PMO capability, scaling distributed teams, and leading restructuring to improve accountability and delivery speed.
- Commercial risk differentiation through Q.Arb designation and ADR expertise, enabling disciplined dispute resolution, risk recovery, and exposure transfer while protecting long-term relationships.

CORE PROFESSIONAL SKILLS

LEADERSHIP EXPERTISE Enterprise P&L Leadership (\$50M+) | General Management | Portfolio Strategy and Governance | High-Speed Execution and Bottleneck Removal | PMO Build-Out and Delivery Governance | Multi-Site Operations Leadership | Team Build-Out and Organizational Restructuring | Stakeholder Leadership (Clients, Consortium, Vendors) | Performance Management (SLA, KPI Cadence) | Commercial Leadership and Deal Shaping

TECHNICAL EXPERTISE Q.Arb Arbitration and ADR | Contract Strategy and Negotiation | Claims, Disputes, and Risk Recovery | Margin Expansion and Cost-to-Serve Optimization | Strategic Sourcing and Procurement | Vendor and Supplier Management | Lifecycle Asset Management (TAM/LAM) | Digital Enablement (AI Monitoring, Predictive Analytics) | Risk Management and Compliance (Safety, Quality, Cybersecurity) | Energy and Asset Performance Optimization

WORK EXPERIENCE

Service Business Leader, P3 Healthcare Americas | Project Management Leader, P3 Americas (Promoted)

Honeywell Building Technologies (Division of a \$38B Building Solutions Company)

2021 – Present

Portfolio P&L and Enterprise Governance

- Delivered double-digit annual portfolio revenue growth and expanded Variable Contribution Margin by 350 bps through strategic sourcing shifts, tighter project controls, and sharper portfolio prioritization.
- Directed a \$50M+ multi-site P3 healthcare asset management portfolio across 9 Canada-wide facilities, governing O&M delivery, lifecycle planning, and capital workstreams against contract KPIs.
- Built an execution cadence across sites that improved forecasting accuracy from 90% to 99%+ using standardized assumptions, tighter inputs, and monthly performance reviews tied to leading indicators.

High-Speed Delivery and PMO Build-Out

- Removed delivery bottlenecks across concurrent capital and maintenance programs by standing up a P3 PMO, strengthening schedule discipline, risk controls, and stakeholder decision speed.

- Closed \$20M+ in P3 variation projects across 15 public-sector sites by shaping opportunities early, tightening scope, and moving approvals through contract-ready documentation and alignment.
- Accelerated portfolio execution through stronger project governance and disciplined prioritization, supporting consistent on-time and on-budget outcomes across multiple facilities and vendors.

Team Leadership and Organizational Scale

- Led 57 employees and 100+ on-site contractors across a distributed footprint, driving accountability through role clarity, performance oversight, and standardized ways of working.
- Strengthened cross-functional collaboration by aligning site leaders, vendors, and internal teams to shared metrics, escalation paths, and execution expectations across the national portfolio.
- Advanced a performance culture through structured operating rhythms, coaching, and clear ownership of safety, quality, service delivery, and financial outcomes.

Adjudicative & Dispute Resolution

- Recouped \$2.5M in revenue deductions through contract-based dispute resolution, evidence-backed claim development, and settlement negotiation with client and consortium stakeholders.
- Transferred \$1.5M in remediation liability to the design builder through commercial risk strategy, documentation governance, and enforcement of design and delivery interface obligations.
- Consolidated fragmented vendor spend into enterprise service agreements, reducing third-party cost exposure through scope standardization, rate governance, and performance-managed partnerships.

Technology Enablement and Asset Performance Optimization

- Reduced unplanned downtime risk by deploying AI sensors and automated alerts, improving issue detection speed and enabling faster triage and corrective action across critical systems.
- Strengthened maintenance planning through cloud-based predictive analytics, converting real-time asset insights into prioritized work orders and proactive reliability interventions.
- Delivered portfolio-wide energy results including up to 35% natural gas savings and 11% electricity savings while reducing emissions by 33% through BAS optimization and retrofit delivery.

Promotion

- Earned promotion in 2022 based on sustained portfolio performance, trusted stakeholder leadership, and consistent delivery of financial and operational outcomes at enterprise scale.

Contract Manager

Schneider Electric Canada (Global Industrial Technology Leader with 150,000 Employees spanning 100+ Countries) 2021

- Regulatory Frameworks: Safeguarded enterprise contract value across large, complex agreements by structuring back-to-back terms, tightening risk positions, and enforcing change control discipline from award through execution.
- Led fast-cycle negotiations with customers, subcontractors, and suppliers to protect margin and delivery outcomes, using rigorous redlining, scope clarity, and pricing governance across packages.
- Neutrality & Governance: Built contract and financial control frameworks that reduced exposure tied to schedule, liquidated damages, and performance obligations, converting legal guidance into execution-ready guardrails.
- Accelerated contract handovers by translating critical terms into clear deliverables, milestone governance, and compliance checkpoints so project teams could execute with speed and clarity.
- Tracked project performance against contractual rights and obligations, surfacing deviations early and converting issues into managed risks, recoveries, or change orders through disciplined documentation.

Senior Manager, Technical Operations | Manager, Technical Corporate Training | Assistant Manager, Technical Operations/Planning

Delhi Transco Ltd. (DTL – State Transmission Utility) 2005 – 2020

- Earned continuous promotions from Assistant Manager through Senior Manager over a 15-year tenure, reflecting trusted leadership across high-voltage transmission programs and utility governance.
- Utility Governance: Led hydro infrastructure EPC contracts up to \$10M from tendering through commissioning, converting board priorities into delivery governance, schedule control, and execution accountability.
- Directed O&M for 220kV and 400kV AIS and GIS substations, strengthening reliability through structured maintenance planning, outage coordination, and standardized operating procedures.
- Cut bid development time by 35% by building a Schedule of Rates using comparative analysis across 1,000+ electrical line items, improving estimating accuracy and cycle time.
- Secured turnkey awards for major substation and cable packages through compliant, competitive bids supported by robust cost estimates and aligned technical and commercial assumptions.

- Techno-Commercial Due Diligence: Evaluated International Competitive Bidding tenders valued at \$100M+ through techno-commercial due diligence, compliance validation, and structured bid clarifications with internal stakeholders.
- Negotiated contract awards within approved scheme estimates, issuing LOAs and POs while tightening scope, payment terms, and performance conditions to protect commercial outcomes.
- Quasi-Judicial Support: Represented the organization in arbitration and litigation alongside legal counsel, supporting dispute strategy through documentation governance, fact development, and contract-based positioning.
- Built and led teams of up to 7 staff, improving execution speed by setting clear accountabilities, coaching performance, and establishing operating cadence across planning and operations.

CERTIFICATIONS

Qualified Arbitrator (Q.Arb) | ADR Institute of Canada (ADRIC) and ADR Institute of Ontario (ADRIO)
Project Management Professional (PMP®) | Project Management Institute
Certificate, Public-Private Partnership (P3) Law & Practice in Canada | Osgoode Hall Law School
Essentials of Facilities Management | IFMA
Certified Advanced Practitioner, Contracts & Commercial Management | IACCM
ISO 9001:2008 Quality Management Systems Auditor/Lead Auditor (IRCA Certified) | IRCA
Supply Chain Management Program I | Humber College

EDUCATION

MBA, International Business Finance | International University of Japan
Bachelor of Technology, Electrical Engineering | A.M. University

RECOGNITION

Embrace Transformation Bravo Award (2024) | Be Committed Bravo Award (2023) | Become Your Best Bravo Award (2021) | Business Leader of the Quarter (NAM Service Business, 2024)